

A woman with dark hair, smiling, is standing in front of a parking lot. She is wearing a white New Balance jacket with pink accents. The background shows several white vans parked in a lot with trees in the distance.

DONOR IMPACT REPORT 2022

READ MARINE VETERAN BRIANCA'S STORY ON PAGE 20

25+ YEARS serving



1993

HVAF first incorporated as a Far From Home Chapter

HVAF opens its first home and serves its first veteran

1995



1998

Case management is made available to veterans

The Loyd House, named after co-founder Louise Loyd, opened for all female veterans

1998



HVAF partners with Woda Cooper Companies to open Proctor Place, providing 15 permanent housing units

2022

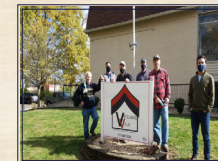


2021

HVAF's Workforce Development program launches VetWorks: a 3-phase program that leads veterans to good and promising jobs in Central Indiana

COVID-19 pandemic hits - but HVAF pushes through and provides 33,000+ services to 1,400+ veterans

2020



2020

Don Moreau, Sr. Apts gets remodeled and turns into Permanent Supportive Housing unit known as Veterans Villa

HVAF receives funding from The Indianapolis Housing Agency to open its first Permanent Supportive Housing units

2019



HOOSIER

HEROES

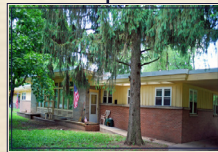


2000

HVAF developed its Veteran Services Center, and opens Carson Apartments

HVAF opens up Warman Woods Property - 45 units available for homeless veterans

2002



2007

HVAF Headquarters move to 10th Street - home to 70+ employees and food, clothing, & hygiene pantry

Don Moreau, Sr. Apartments opens for veterans (known as Moreau Veterans Villa today)

2008



2018

New housing programs - including Transition in Place & Emergency Service Grant - become available for near homeless veterans and their families

HVAF's food, clothing, and hygiene pantry turns into an in-person shopping experience for veterans

2017



2013

HVAF hires its first Employment Specialist

Supportive Services for Veterans And Families (SSVF) program added to service offerings

2011



2011

Manchester Apartments opens for homeless veterans - a 51-unit building connected to HVAF's Headquarters

The photos throughout this report are the veterans HVAF has served. We are thankful for their vulnerability and strength to share their story with us.

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VETERAN HOMELESSNESS

HAS DECREASED BY

35%

THE MISSION IS WORKING.

Since 1993, HVAF has been helping homeless veterans return to self-sufficiency and engages at-risk veterans and their families to prevent them from becoming homeless by providing supportive housing assistance, case management, employment support, and basic needs including food, hygiene and clothing. In 2022, we served 1,265 veterans and provided over 33,000 life-changing services!

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LETTER FROM THE CHAIRMAN

ARNE PEDERSEN



Dear Friends:

Who would have thought that veteran homelessness would decrease in Indianapolis by 35 percent in 2022? It was done in no small part to the employees, volunteers, and donors of HVAF of Indiana. I think our first CEO, Colonel Don Moreau (U.S. Army Retired) would be most pleased with such great progress. HVAF served over 1,200 veterans in 2022 and continues to help homeless and near homeless veterans and their families. In these struggling times, the most vulnerable need all of us to help them. HVAF employees and volunteers continue to step up and stand with our veterans and their families.

2022 saw a record-breaking fundraising year between our signature fundraiser, Operation Alpha, and our ongoing fundraising events throughout the year. We also saw the name HVAF of Indiana continue to get more recognition in the public square leading many to learn about HVAF and our mission for the first time.

In terms of our secret sauce, our case management team, we are seeing measurable numbers being beat hands down, year over year, and beat the standard set by the VA! In 2022, HVAF and Woda Cooper, our housing development partner, in conjunction with Mayor Hogsett opened Proctor Place on the Warman Woods campus. This project has been a long time coming from strategic objective to planning, and execution. A big thank you to our staff and Woda Cooper for making this happen.

As a Board, we are pleased with the leadership and careful management of the agency fiscally and operationally. It is important to note that we see all levels of leadership working together in concert to fulfill the mission of HVAF. Our CEO, Emmy Hildebrand, has her first full year under her belt and has led and managed remarkably. Our COO, Bryan Dysert, continues to prove his passion and capabilities in hands-on leadership of our day-to-day operations. His passion to take care of our veterans and their families is contagious.

As we close in on our 30th anniversary, we get the opportunity to celebrate many successes. Meanwhile, we must also continue to meet the challenge of always taking care of veterans. THAT IS WHAT LEADERS DO.

Respectfully,

A handwritten signature in black ink, which appears to read "Arne Pedersen". The signature is fluid and cursive, written in a professional style.



EMMY HILDEBRAND

LETTER FROM THE CEO

Dear Friends:

2022 was an incredible year of service for HVAF! Our 29th year serving Hoosier veterans and their families also marked my 10th year at HVAF and my first full calendar year as Chief Executive Officer. As we pause to reflect on the last twelve months, it is also remarkable to note the progress made toward ending veteran homelessness due to the steadfast support of volunteers and donors who make this work possible.

When I started at HVAF in the fall of 2012 as the organization's first public policy staff member, in total, the staff of HVAF numbered less than 50. The organization focused primarily on transitional housing with a small pantry on the second floor. In 1993, HVAF opened with one housing facility which could accommodate 5 veterans at a time. Our founders, upon whose legacy we build, worked hard to grow the agency to support the needs in our community.

By 2012, the agency had expanded to housing over 180 veterans each night, often with a waiting list of several dozen veterans.

Several key changes happened at HVAF between 2012 and 2022, including adding several new and innovative programs, including rapid rehousing and rental assistance programs, employment and legal services, permanent supportive housing, and a larger retail pantry for veterans. In 2022, we completed our first Low Income Housing Tax Credit development and opened Proctor Place, a 61 unit integrated supportive housing building on the near westside.

Since 2010, veteran homelessness nationally and in Indianapolis decreased by over 50%. In 2022, HVAF served 1,265 veterans throughout our housing, employment, and basic needs assistance programs. Additionally, over 68,000 pounds of food and clothing were distributed through our food and clothing pantries!

As we look forward to celebrating 30 years of service in 2023, we begin by honoring our founders, previous staff members, committed board members, and volunteers who made it their life's work to serve veterans, hoping one day that no veteran would be homeless on our city streets.

After 29 years of service, we are closer to their goal of ending veteran homelessness than ever before! On behalf of our dedicated staff, thank you for continuing to come alongside us to support this noble endeavor.

Respectfully,

HOW HVAF'S VETWORKS TEAM PROVIDES CAREER OPPORTUNITIES FOR HOOSIER HEROES



Last summer, while on the road to recovery, Army veteran Brent needed assistance with employment. While living at the VA Domiciliary, his case manager pointed him to HVAF's Workforce Development program.

HVAF partners with Downtown Indy, Inc. as it provides internship opportunities in the first phase of the VetWorks program. Brent is the first VetWorks participant to start and complete his internship at Downtown Indy, Inc.

"I am solely responsible for phase one at the Downtown Indy placement. Within phase one, veterans are placed in an internship either at HVAF or Downtown Indy," VetWorks Employment Specialist Cole said. "Throughout that internship, the whole goal is to build essential soft skills, work on their resume, work on building their confidence in financial literacy, interview prep, and more."

VetWorks' interns serve as a street ambassador throughout the downtown Indy area. In this job, they are responsible for cleaning sidewalks, picking up trash, and acting as ambassador for those visiting downtown.

Brent completed phase one in the fall, received a forklift certification in phase two, and started working full time as a production assistant at Plastic Recycling, Inc.

"It's really astounding to see his level of confidence build," Cole said. "He's grown into a leader because of being that first VetWorks participant. He's setting the example for all of the new folks we have coming into the program."

In addition to furthering in his career, HVAF placed Brent at NeighborCare of Chapel Hill – a senior housing facility that also supports HVAF in many ways. He is so thankful for everything HVAF has done for him.

“I couldn’t ask for anymore, really. They’ve done so well – anything I’ve wanted they’ve gotten for me and helped me through all of it,” Brent said. “My life is going so well right now. I’ve got to pinch myself! I hope it keeps going that way.”

You can WATCH Brent share his story on HVAF’s YouTube Channel: [YouTube.com/HVAFVeterans](https://www.youtube.com/HVAFVeterans)



One third of the VetWorks participants receive training in IT from HVAF IT Coordinator and Army veteran Dewayne (pictured).

WHAT IS VETWORKS ?

VetWorks – Veterans Workforce Renewing Knowledge and Skills – is an intensive three-phase work, learn and earn program designed to skill up our veterans to achieve their earning potential. Veterans complete on-the-job training, have access to education and certifications, and receive assistance with obtaining a good and promising job. Since 2021, 60 veterans have participated in VetWorks - training in all kinds of fields including IT, Health Administration, Advanced Manufacturing, and CDL.

SINCE ITS LAUNCH IN 2021:



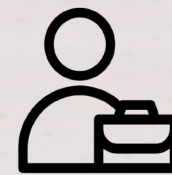
\$25.85

average
hourly wage



60

veterans have
participated in
VetWorks



24

veterans have
completed all
3 phases

*This program is made possible by a grant from Lilly Endowment Inc.
through its initiative, Enhancing Opportunity in Indianapolis.*



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in memory of World War II Veterans who have recently passed

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in honor of local military veterans

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in honor of John Cook and Dr. John Allen

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VFW Post 1111
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**Every effort has
been made to
ensure the
accuracy of
this listing. We
apologize for any
inadvertent errors
or omissions.*

DONOR HIGHLIGHT

ORTHOINDY



*OrthoIndy provided funding for necessary renovations at HVAF's
Permanent Supportive Housing Veterans Villa. In 2021, we were
able to replace three handicap bathrooms. In 2022, we were able to
replace and widen three building entrances.*

2022 OUTCOMES



1,265
veterans
served



185
veterans
permanently
housed



260
veterans received
employment services



2,254
pantry visits



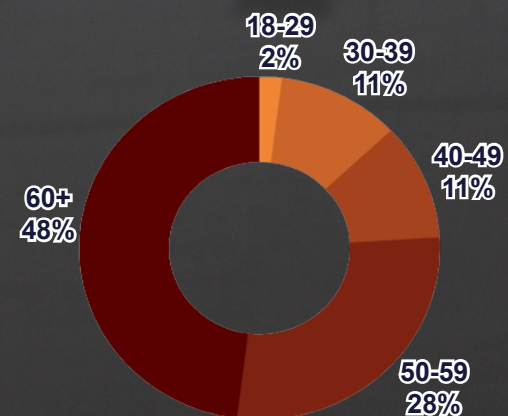
33,157
services
provided
to veterans



68,674
lbs of food and
clothing items
distributed
to veterans

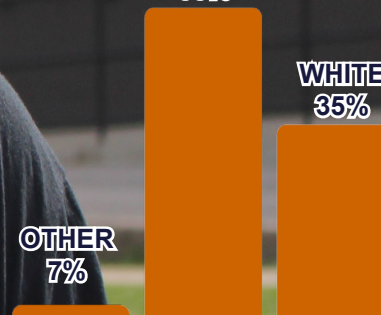
HVAF VETERAN DEMOGRAPHICS

AGE

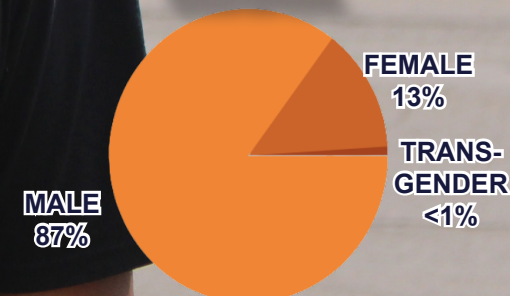


RACE

AFRICAN-AMERICAN
58%



GENDER



2022 FINANCIAL REPORT

HVAF had a strong year financially in 2022! Grants and contributions both increased significantly which allowed HVAF to make strategic investments that will pay dividends in the years ahead!

Thanks to an incredible donation from the estate of Terry Kahn, HVAF is officially debt free! We also utilized funding from this gift to create a Building Maintenance Endowment. This Endowment will help fund future major maintenance and renovation projects at our headquarters and housing properties. One of those projects will be to replace the air conditioning system in our headquarters building. We are proud to honor the legacy of Mr. Kahn, who served in the Army during the Vietnam War and continued his service as an employee of the Department of Veterans Affairs. His commitment to serve veterans will continue to be felt by all those served at HVAF.

We are also grateful to the Lilly Endowment for awarding HVAF a Special Capacity Building grant in 2022. This transformative grant will allow HVAF to fill needed gaps in funding, including bolstering funding for the Colonel Donald W. Moreau Sr. Veterans Community Center, creating a barrier busting fund for veterans moving into permanent housing, and supporting our expanded permanent supportive housing program.

Special thanks to our partners at Realtor Foundation, Cummins, OrthoIndy Foundation, Tom and Julie Wood Foundation, Nicholas H. Noyes Foundation, Indianapolis Colts, the Bob Woodruff Foundation, United Way of Central Indiana, City of Indianapolis, Indiana Housing and Community Development Authority, Indiana Department of Veterans Affairs, and many others, including Bailey and Wood Financial Group and American Legion Post 64. We are committed to utilizing your investment to provide hope, housing and self-sufficiency to veterans and their families.

2022 CASH EXPENDITURES

DIRECT CLIENT SERVICES

80%

ADMINISTRATIVE & SUPPORT

20%

2022 CASH REVENUES

GOVERNMENT GRANTS

63%

OTHER GRANTS

20%

CONTRIBUTIONS

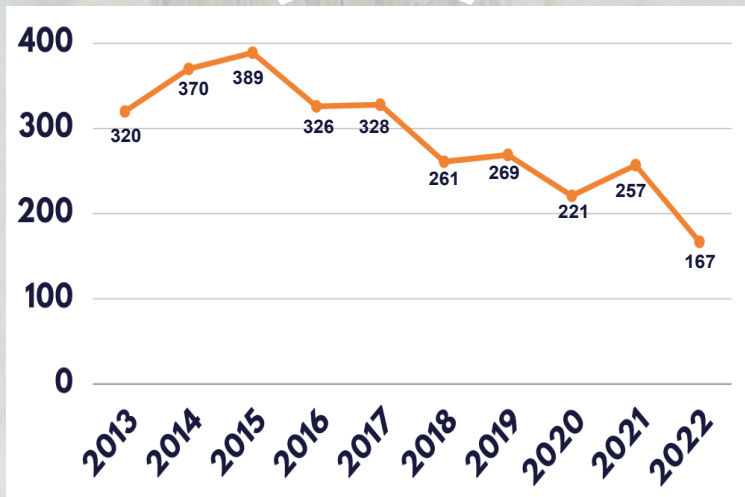
14%

PROGRAM INCOME

3%

INDY'S HOMELESS VETERANS

**NUMBER OF HOMELESS VETERANS OVER TIME
(2013-2022)**



The PIT Count – required by the U.S. Department of Housing and Urban Development – is a count of sheltered and unsheltered people experiencing homelessness on a single night in January. Volunteers from various local organizations – including Helping Veterans And Families (HVAF) – administered the survey over a 5-day period to determine how many individuals were homeless.

The Point In Time (PIT) Count results are out, and it shows veteran homelessness in Marion County decreased by 35 percent. The number of veterans experiencing homelessness declined from 257 in 2021 to 167 in 2022.

While this is a one-night survey, according to IU Public Policy Institute (PPI) and the Coalition for Homelessness Intervention and Prevention (CHIP) it's projected that there are 700-800 veterans experiencing homelessness in Indianapolis.

HOW DOES HVAF REACH INDY'S HOMELESS VETERANS?

Day in and day out, Rodney Jackson goes out to Indy's homeless camps and develops relationships with veterans. He gives unsheltered veterans food, clothing, and hygiene items - and encourages them to come to HVAF for help.

Rodney served in the U.S. Navy for 17 years, before being honorably discharged. After his time in the military, Rodney experienced homelessness himself for a bit. Now, he spends his days giving back to his fellow veterans.

"I don't come here to judge, I just try to come out here to try to help them out," Rodney says. "But it takes a community to help these people. They need help with housing, mental health, hygiene, food, and clothing."

Rodney is always accepting donations such as canned foods, warm winter clothes, water, and more that he can provide to Indy's homeless veterans.



OPERATION ALPHA

Hotel Tango Artisan Distillery's Founder and CEO, disabled U.S. Marine Corps veteran Travis Barnes, started Operation Alpha in 2014, as a way to raise funds for HVAF's operations, programs, and services.



We say this every year, but thankfully it's true – this year was the **BIGGEST & BESTEST** Operation Alpha yet! 350 amazing people came out and enjoyed the evening – and helped us raise more than \$125,000!

The evening started with attendees enjoying Hotel Tango spirits & delicious food while playing some games – including a whisk(e)y pull and wine toss. The whisk(e)y pull is always a popular event. But we learned we need to get more bottles for next year – we sold out in minutes!

Later, VP for Support Bernie Kruse emceed the event – sharing details about the organization, cracking some jokes, showcasing top sponsors, and presenting the crowd favorite: The Grog Bowl Ceremony. We are thankful for Bernie's talents as this is the **FIFTH** Operation Alpha he has emceed! He puts a lot of time and effort into making sure the program is entertaining and meaningful.

We thank everyone who came out and supported our Hoosier Heroes at Operation Alpha. If you haven't been – what are you waiting for?!

Virtual OA is on
YouTube!
Watch it now:
[YouTube.com/
HVAFVeterans](https://www.youtube.com/HVAFVeterans)

Save the Date!

Operation Alpha 2023

November 10 | Biltwell Event Center

For more information on tickets and sponsorship information:

hvafofindiana.org/events/

TWELVE VETS OF CHRISTMAS

1

ARMY VETERAN PAUL



Paul has a safe place to call home at HVAF's Veterans Villa apartments with access to food and clothing whenever he needs it. All while he works to achieve sobriety and a better way of life with the help of his case manager.

2

ARMY VETERAN TANISHA



School is in session at HVAF's Carson Apartments! Tanisha and her three children live in HVAF permanent supportive housing where she is able to homeschool. She is thankful for a safe place for them not only to live but to learn as well.

3

MARINE VETERAN BRUCE



No longer facing homelessness, Marine Corps veteran Bruce calls HVAF's Veterans Villa home. He's been stably housed in his apartment for two years and is all about serving his fellow veteran neighbors.

7

ARMY VETERAN TINIYA



Last year, Tiniya found herself homeless with nowhere to go. HVAF was able to provide her emergency shelter in a hotel for a few weeks before placing her in transitional housing. Now, she's living self-sufficiently in a house with her grandson and working toward a new career with the support of HVAF.

8

ARMY VETERAN JOE



After battling health issues, Joe lost his job and his home. HVAF's case managers were able to place him in a local senior care living facility within weeks. Today, he not only lives there - but works at the facility, too!

9

MARINE VETERAN BRIANCA



After living in Texas for a few years, Marine Corps veteran Brianca moved back to her home state of Indiana. She had to start over but needed help with how to move forward. That's where HVAF came in - Brianca's case managers helped her find housing, budget her finances, and work on new career goals.

Each December, we celebrate the 12 Vets of Christmas. For 12 days, we shared how a veteran's life was changed because of your support in 2022. You can find their stories on HVAF's blog: hvafofindiana.org/blog

4

**ARMY VETERAN
LANITA**



When Lanita's Muncie home was deemed unsafe to live in, she had nowhere to go. She relocated to Indianapolis and turned to HVAF for housing. She was quickly moved into one of our transitional housing units where she found comfort and care.

5

**MARINE & NAVY
VETERAN TIMOTHY**



Marine and Army veteran, Timothy, was released from prison with nowhere to go. He turned to HVAF for temporary housing and employment assistance. Within a couple of months, he moved into his own apartment and started a new full-time job.

6

**NAVY VETERAN
MICHAEL**



Navy veteran, Michael, achieved sobriety through a recovery program with HVAF in 2011. Now, still sober, he's paying it forward as he helps other men in recovery at a local group home.

10

**ARMY VETERAN
BRENT**



While on the road to recovery, Army veteran Brent needed help starting a new career. He was referred to HVAF's Workforce Development team and enrolled in our VetWorks career training program. Brent successfully completed all three phases of the program and is now working full-time as a Production Assistant at Plastic Recycling, Inc.

11

**MARINE VETERAN
DARREN**



Facing homelessness after a divorce, Marine veteran Darren had nowhere to go. With the help of HVAF, he is now living in his own apartment at Veterans Villa. Being stably housed, Darren is able to focus on receiving treatment for his addictions and work toward achieving a full recovery for his kids.

12

**ARMY VETERAN
NICKI**



Last year, homeless Army veteran Nicki received devastating news - breast cancer. While powering through surgeries, chemotherapy, and radiation, HVAF was there offering a helping hand. HVAF paid for the costs of her hotel stay and her case manager provided the mental health and emotional support she needed to stay strong.



MARINE CORPS VETERAN BRIANCA: A FRESH START

Starting over

After living in Texas for a few years, Marine Corps veteran Brianca moved back to her home state of Indiana. She had to start over but needed help with how to move forward.

That's where HVAF came in.

Housing first

Following the housing first model, HVAF worked hard to find a suitable apartment for Brianca. Now that she has her own furnished apartment, she can focus on all her other needs. Brianca got connected with HVAF's Employment Team, where they helped her find a job. She also had the opportunity to take the Employment Team's financial literacy course, which will help her professionally and personally.

Her case managers have helped her learn how to budget and stay within a budget.

"I'm watching every dime," Brianca said. "Now that I have all the pieces together, my case manager, Sarah, is helping me sustain these things."

"I'm just really grateful for HVAF. Not even trying to be cliché, but they are making a big difference in the community."

Next steps

The next steps for Brianca include finding a job that provides health insurance, enrolling in college courses, and continuing to budget. Sarah says Brianca has been a rockstar at applying for jobs and having a list of criteria so the position can meet her basic needs.

"She just seems to have boundless energy. And was really open to learning and wanting to do this correctly," Sarah said. "She has just been a dream to work with, there has not been a lot of me having to motivate her to do anything. That's been very nice."

Brianca has dreams of building and owning her own businesses – one that includes providing more opportunities for the homeless. She is so thankful for HVAF's case managers who are helping her achieve her dreams, one step at a time.

"I'm just really grateful for HVAF. Not even trying to be cliché, but they are making a big difference in the community."

MARINE CORPS VETERAN DARREN: ACHIEVING RECOVERY TO REUNITE WITH FAMILY



HVAF helping "tremendously"

In 2017, when Marine Corps veteran Darren went through a divorce, he had nowhere to go.

"When I found out that veterans can receive help through word of mouth from other veterans, I decided to go check it out," Darren said. "From that point, HVAF has helped tremendously."

HVAF's housing case managers placed him in transitional housing, and he stayed there until he could find a job and move out on his own. After finding employment, he went back to his family. Things didn't work out the way he hoped, and he needed housing help again.

Living at Vets Villa

In 2020, Darren moved into HVAF's Permanent Supportive Housing apartments: Veterans Villa. He is staying in his own apartment while receiving treatment for his addictions. He wants to achieve full recovery for his kids.

"He's had a few setbacks, but he's gotten back on the horse," April, Darren's case manager, said. "Since he's come to Veterans Villa, he's started to go to treatment which is good. He's also gotten really involved with his children and becoming the best dad he can be. So, his trajectory looks very promising for him to be in his own home."

During his time at Veterans Villa, Darren also helps April in the office. She said she can depend on him to be professional and kind in all the tasks given to him.

Darren has loved having April as his case manager.

"She has a heart of gold. To be honest with you, I wouldn't want to work with anyone else," Darren said. "I wish when I do transition from this place to somewhere else, hopefully on my own, I can take her with me."

Next steps

The next steps for Darren are to gain full-time employment, find a reliable means of transportation, and continue to spend time with his family. While he lives at Veterans Villa, he spends as much time as he can with his children.

**"That's what
I want
more than
anything – is
my family."**

"That's what I want more than anything – is my family."



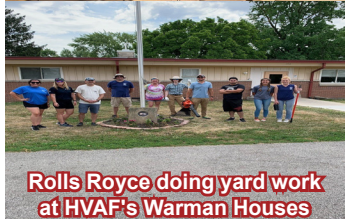
THANK YOU TO OUR VOLUNTEERS



722
TOTAL VOLUNTEERS

5,009
TOTAL VOLUNTEER HOURS

\$141,837
TOTAL VALUE OF VOLUNTEER SERVICE



VOLUNTEER SPOTLIGHT

MARINE VETERAN PAT HAS VOLUNTEERED AT HVAF SINCE 2012!



After graduating from high school, Pat joined the Marine Corps in order to save money for college.

He spent 1969 in Vietnam.

“Fortunately, I came home just fine,” Pat said. “I learned a lot.”

After the military, Pat attended and graduated from Ball State University – which led to starting his career in state government.

Fast forward many years later, when ready for retirement in 2012, Pat knew he would spend this new season of life volunteering at HVAF. For years, he was already involved with HVAF – thanks to the organization’s first CEO, the late Col. Don Moreau.

Don hired Pat right out of college and worked with him at many jobs throughout the years. He and his wife even attended Pat’s wedding.

“He became monumental throughout my career,” Pat said. “I always had a close relationship with Don.”

He is also honored to now volunteer in a center that is named after his mentor and “second father.”

“It’s my family being rewarded,” Pat said. “He was my family and still is my family.”

For the last 11 years, Pat has volunteered in HVAF’s food and clothing pantry. He has worn many hats over the years, including organizing the food donations and helping veterans pick out the clothes they need. Now, as the door greeter, he is the first face veterans see when they come through the pantry.

“It’s a fun thing to do. It gives me some purpose in my life,” Pat said. “As you get older, it’s good to have purpose in your life. It keeps you going.”

INTERESTED IN VOLUNTEERING AT HVAF?

E-MAIL US:
Volunteer@HVAF.org

THANK YOU FOR SUPPORTING OUR VETERANS AND THEIR FAMILIES.

MISSION:

HVAF of Indiana houses, supports, and advocates for all veterans and their families to help them achieve the best possible quality of life.

VISION:

Hope, housing, and self-sufficiency for all veterans and their families.

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READ MARINE VETERAN DARREN'S STORY ON PAGE 21