

Donor Impact Report













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Introduction

MESSAGE FROM THE CHAIRMAN

Charles Rainey



Dear HVAF supporters:

2018 was a continual celebration of the many inroads made by HVAF in addressing homelessness in the veteran population over the past 25 years. This year's celebrations included our 25th Annual Meeting where we reflected and celebrated on how we have served Indy's homeless veteran population since 1993; Indianapolis Mayor Joe Hogsett announced the homeless veteran population in the city decreased by 20 percent; and we hosted another successful Operation Alpha—where we raised \$37,000, thanks to your support and generosity.

But perhaps there is no greater recognition of past accomplishments than when community partners place great trust in you and HVAF received this validation at the end of the year, when we received a \$5 million grant from Lilly Endowment, Inc.

"The Board of Directors is very pleased with the progress we made in 2018 that you will read of in this annual report."

The Board of Directors is very pleased with the progress we made in 2018 that you will read of in this Donor Impact Report. We are grateful for the thoughtful planning by HVAF's staff, who remain committed to addressing the under-met needs of homeless or near-homeless veterans.

As we lean into our second quarter century and execute our vision for the next 25 years we want to acknowledge the impact that our donors, volunteers, community partners, and staff have had on Central Indiana's most vulnerable veterans knowing that we can count on your continued support. The goal of effectively ending homelessness in the veteran population is alive and is closer to being realized than ever before. With your help, it will be accomplished.

Sincerely, Charles Rainey

MESSAGE FROM THE PRESIDENT & CEO

Brian Copes



Dear HVAF supporters:

Thank you to our professional workforce, our engaged Directors, our faithful volunteers, our generous donors, and our loyal partners. 2018 was a VERY busy year with 2019 increasing our momentum and 2020 poised for continued acceleration.

2018 will long be known as "the year we got the Lilly grant." HVAF receiving a \$5,000,000 (I like typing all those zeros) grant focused on financial sustainability is a game-changer for us. The creation of a \$4.25M endowment creates future options and opportunities. Perhaps more importantly, HVAF receiving the "Lilly stamp of approval" significantly enhances our perceived brand value. The Lilly Endowment vote of confidence sends a powerfully positive message that "HVAF is worth investing in" and is a signal they believe in our enduring mission.

We addressed gaps in services and simultaneously diversified our funding streams away from Federal (VA) funding. The Emergency Solutions Grant (ESG) lets us serve otherwise ineligible veterans. The HUD-VASH Navigator grant allowed us to hire a staff member to assist veterans with a HUD-VASH voucher and she housed 37 veterans in her first six months. Our Re-Entry Housing grant, focused on incarcerated veterans, enabled us to house 21 veterans. The Transition-in-Place (TIP) grant expanded our housing options and allowed us to house 28 veterans. These new efforts represent only a portion of the over 1,200 homeless and at-risk veterans and their families we served in 2018.

We created the Veterans Community Center by relocating and expanding our food and clothing pantries to a first-floor footprint, remodeling the front lobby, and re-purposing the old REST dining room into a USO-like hospitality area. Plans are underway to re-purpose the old REST kitchen into a computer lab connected to the hospitality area. We re-purposed the commercial refrigerator and freezer from the REST kitchen enabling us to offer perishable and frozen food offerings (including meat) which improve the nutritional value of our distribution and address the "food desert" gap. We implemented a more customer-service oriented point-system which allows our veterans to "shop" and make their own food choices thereby allowing them to exercise free will and respecting their inherent human dignity.

In the next 24-36 months, our strategic focus is on gathering resources and setting the conditions to launch our envisioned Residential Recovery Center (and associated Emergency/Triage Housing), expand our workforce development program of programs, and to successfully compete for award of our first-ever low-income housing tax credit (LIHTC) development.

Thanks again to the many, many friends of veterans I am privileged to partner with daily. I count it a blessing to work alongside such dedicated and passionate professionals joined in common cause to support and encourage those who have served and sacrificed to protect our freedoms, our values, and our American way of life.

Sincerely,
Brian Copes

HVAF OF INDIANA, INC. PROGRAMS & SERVICES



Rapid Rehousing

- Short term rental & utility assistance
- For veterans and families currently homeless or facing eviction

Temporary Rehousing



 Offered to 150+ veterans each night Includes intensive case management, employment,

and legal services



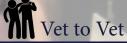
Employment Services

 Four full-time employment specialists help veterans overcome barriers so they can obtain meaningful employment



Street Outreach

 Provide food, clothing, and hygiene items to veterans living on the streets Visit homeless camps and build relationships with veterans



 Peer Veteran Group for homeless and at-risk veterans Meets weekly



Food, Clothing & Hygiene Pantry

- Gently used clothing and/or non-perishable food and hygiene items
 - Open Tuesdays & Thursdays 11:30 a.m. to 2:30 p.m.

HVAF's 2018 Outcomes

We served

1,204

veterans through our programs and services

881

veterans were provided with essential items through our food, clothing, and hygiene pantries

155

of our veterans obtained employment

Our volunteers spent a total of

10,313 hours

working in our pantries and properties

Our veterans were homeless for an average period of

17.5 days

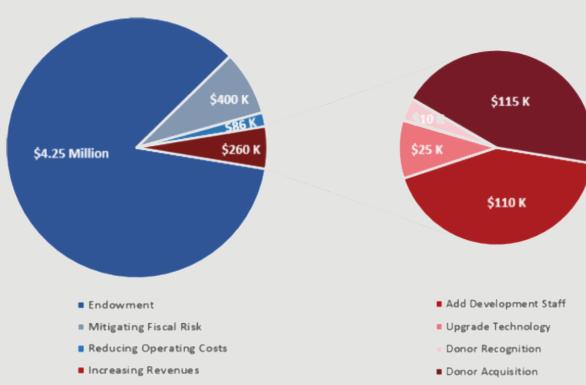
from the time they came to HVAF until we found housing for them

Provided

126

veterans with legal services

HVAF RECEIVES \$5 MILLION FROM LILLY ENDOWMENT, INC.



In December of 2018, HVAF received a \$5 Million financial sustainability grant from Lilly Endowment, Inc. This grant allows us to make one-time, time limited, and incremental investments designed to increase revenues, reduce operating costs, mitigate fiscal risk, and create an endowment that would ensure future financial stability.



Pictured, from left to right: Lilly Endowment, Inc.'s Program Director for Community Development Chuck Preston, HVAF Chairman Chuck Rainey, HVAF President & CEO Brian Copes, and Chuck Preston's assistant, Deitra Dunne



Funds placed in the endowment (\$4.25M – 85%), will be guided by a robust set of policies currently being developed by our designated investment committee. Revenue generated will be used in perpetuity for future incremental, time-limited, strategic investments.

A contingency cash reserve will be established (\$400K – 8%) to mitigate the fiscal risks of short-term cash-flow management issues.

Operating costs reduction (\$86K – 1.7%) of about \$32K/year will be made through technology improvements and enhancements at our properties. We are making energy efficient upgrades to our lighting, windows, and HVAC units.

An investment towards increasing future revenues (\$260K – 5.2%) will be made by adding an additional development staff person for a graduated 3 year onboarding period (\$110K); upgrading development technology, equipment, and software (\$25K); developing donor recognition strategies (\$10K); and conducting a statewide donor acquisition campaign (\$115K).

MONETARY DONATIONS **INDIVIDUALS**

\$10,000+

Lawrence Reuben

\$1.000-\$9.999

Ashley Jo Birchler Hall John Cleveland Russell Cox Daniel & Veronica Gabbard Alison Grand D. William Moreau Danny Portee Kenneth L. Qualls Kvle Riddle Barry Schatz Joseph Siebrase Brian & Donna Copes Judge Jim Sweeney

\$500-\$999

Steven Benz Lori Byrum Linda Capps Joshua Chatwin Todd Eberwine Robert Fadorsen Robert T. Grand Robert & Susan Haas Kelly Haywood Andrew Kight Betsy & Ted Kleinmaier Dustin Leach Ryan Leach **Bart Leonard**

Melissa Lorson

Brian McNulty

Michelle Morrow LTG(R) Carol & COL(R) Jim Mutter Arne Pedersen Charles A. Rainey Greg Reece Gary Rooney Allison Shelper Jordan Steven Frank Strayer Kevin & Janet Sweet Nicholas & Jennifer Vespa

\$100-\$500

Dawn Walker

llene N. Adams El Ahlwardt Andrew & Susan Appel Mike Ashmore James Aydelotte Catherine Baker Hilary Barnes **Ginger Barnes** Jesse Barnett Renee Becker Amy Begley Neil Bell

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Michael & Janelle Clements

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& Lynn Tyler Mark Foster

Dan Gardner Jon Griffin April Grossman Scott Gruber Rege Hall

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Dylan Matthews Sean Mayberry David Mazza

Tina McAninch Timothy & Rebecca

McGrath William McGray Peggy McKeeman C. Mark McNabb **Garry Merritt** David J. MIller Joseph Muldoon

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Brooke Neuerman & Al Wurster Mark Nicholson

Andrew Noga Francis Oliver Lawrence Paynter

Kari Peglar Richard Penny

Chad Peterman Jack B. Pike Chris Price

Mike & Vicki Prothero

John Rabold Jennifer Reeves Robert Rhoads Vern Roach

Margret Robb Jeffrev Robinson Michael Rodrigues

Teri Rose Jov Rothrock Thomas Ruble

Randall W. Russell Lester & Stephanie Sachs

Pam Sanders Trent Sandifur **Daniel Saros** Michael Schafstall Patrick Schnieder Jerry D. Semler Joseph Shary

Stephanie Shelley Robert Shollenberger Mike & Brenda Short

William D. Smith Phyllis Stackhouse **Emily Strube**

Darrel & Rose Stultz

Karen Swayze John Swavze

Larry Temple

Jeremy Thornton Richard & Linda Thrapp Todd Townsend

Karl & Judith Tracy Robert W. Turner

Jalaine Van Horne Tom Vlasic

Stephen Watson Joseph Weldon John Whitmore John F. Wickes

Bryan Williams Ronald Wolfe Shawn Young

\$1-\$99

Justin Allen **Brian Alvey** Denise Arie Julie Ashmore Michele Bailey Vincent & Amy Baker Sheldon Barnes James Bauerle Kenneth Bland Eleanor Bookwalter

Max Boots Al & Rebecca Bordas

Sharon Bosler

Judith Bowes Bonnie Brandt Deborah Bredlau **Betty Brookins**

Juanita Brown Lauren Carpenter Richard Clark

Herma Compton Michael & Diane Cope Kathleen Cordell

Nicolas Cullina Tim Davis

Vincent Delanev Fred & Tisha Dodson

Joe Donnelly James Dorn Gerda Dowdy

Elizabeth Dunn Clayton & Eugenia Edens

Marianela Fox James French Kenneth Gearlds Vanessa Geise

Angeline Georgopulos Bard Goddard

James Graham William Gray Richard Griffith

Tom & Cindy Hackett Chelsea Haring-Cozzi Gabriel Harkov

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Bobette Hoover I ara Ibev

Heather M. Jackson James Jerow

Joanne Kemp Stephen & Patricia King

Michelle Kina Robert Knickerbocker

Stephen & Patricia King Michelle King Robert Knickerbocker

Sandra Knox Werner Koenighaus

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Jim Longstreth Marie Macwhorter Diane Markle

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Jeff Robinson Joseph & Kelli Sabo

Thomas & Jill Salas Kurt and Susan Schoch

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Jerry & Pamela Troxel

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Ben Waltz Jeanne Warlick Kristin Willfond Joe Williams Brian Willsey Patrice Wise

Betty J. Wolf Richard A. Womble

James & Sherry Zieba

MONETARY DONATIONS

\$10,000+

Amazon Face Off For The Forces Franklin Elks 1818 Hoover Family Foundation **IHCDA** Lilly Endowment, Inc. Rebuilding Together Indianapolis Rock Island Refining Foundation Weaver Popcorn Foundation, Inc.

\$1,000-\$9,999

Atria Group American Legion Post 103 American Legion Post 331 Riders American Legion Wayne Post 64 Anonymous Barnes & Thornburg LLP Bethel United Methodish Church Big Woods Franklin Black Sheep Radio Control Modelers Club. Inc. Brackets for Good, Inc. CE Hughes Milling, Inc. Centra Credit Union Century 21 Scheetz

Charitable Foundation

Church 52 City of Westfield **DBA Marion County Jail II** Defenders, Inc. Eugene and Marilyn Glick Foundation Freije RSC Fresh Thyme Farmer's Market Helmer Scientific Ideal Heating, Air Conditioning & Refrigeration, Inc.

IN Society of Association Executives Indiana Grain Indiana Grand Casino

Indiana Nursery and Landscaping Association

Jessie E. Jones Charitable Trust

KBIC Consulting, LLC McGuire Sponsel

Mount Olive Lutheran Church

Network for Good

Paypal Charitable Giving Fund

Philips

Pike YMCA

Plainfield Elks #2186

PMF

PNC Foundation

Points of Light Institute

Rolls-Royce Corporation

Salesforce

Ski Landscape Corporation

Softball Buddies

Southside Mustang Club

St. Luke Catholic Church Strada Education Network

Taft Stettinius & Hollister LLP

Memorial Post 5864 VFW Post #1120- Ernie Pyle White River Yacht Club

VFW Auxiliary to Greenwood

TCAC- Indy Chapter

USO of Indiana

Vespa Group

\$500-\$999

AbbVie, Inc. AIMCO Cares Altar'd State American Legion Auxiliary 11th District American Legion Auxiliary

American Legion Auxiliary

Post 34

American Legion Post 331 American Legion Post 470 Centurion's Watch

Community Foundation of Morgan County

Greater Indianapolis

Chapter SPEVSQSA

Hall, Render, Killian, Heath & Lyman, P.C. Indiana Brewers Union

Jacobson Hile Kight LLC Jay County AG Week Committee

Kuma's Corner

Roy Umbarger & Sons, Inc.

The American Legion Dept. of Indiana

The Capital Group

Thirsty Turtle

Walters & Mason Retail, Inc.

\$100-\$500

Ahepa Management Co. Altrusa Club- Hamilton Co. American Legion 464 American Legion Riders 497 American Society of Military Comptrollers AUSA- Indiana Chapter

AXA Foundation **Bob Hayes Construction** Bussing-Louderback VFW Career Learning & Employment

Center for Veterans

Carmel Lions Club Central Middle School Circle City Volkswagon Curtis Garage & Wrecker Service Durabuilt Performance, LLC Fatima Silvertones at Our Lady Of Fatima Knights of

Columbus

Fresh Thyme Friendly Grove Missionary **Baptist Church**

Green Acres

Green Acres Landscaping

and Design, Inc.

Highland Terrance Elementary Hoagies & Hops, LLC

Lilly Endowment. Inc.

MCC Resorts Management, LLC

Mystic Tie Lodge #398 National Bank of Indianapolis

Pollock Group, LLC

Praxair

Spectacle Entertainment

St. Mark's UMC

Stitched Designs

Terracon Consultants, Inc.

Charity Gaming Account The Benevity Community

Impact Fund

The Green Gang

TPC Software

Truist

U.S. Bankruptcy Court Veterans Memorial Chapel

VFW 1550

\$1-\$99

American Legion Auxiliary 155 American Legion Auxiliary 33 American Legion Post 500 Cornerstone Lutheran Church DBA: EAO - Rejuvenation Station

Epsilon Sigma Alpha International Indy Sports & Entertainment Penecostals of South Lake Pepsico Foundation Samuel Bryan DAR

Three Rivers Collision Center, LLC VFW Auxiliary Post 1111

IN-KIND DONATIONS

Shirley Adams Mary Akens Jennifer Allison Michael & Amy Amico Steve Anderson Carrie Ayers Mary Ann Bach Scott & Kelly Beck David Begala Charlotte Blair Johnny Boersma Mike & Lynn Boone Al & Rebecca Bordas Steve Borski Geneva Brenton Kevin & Lisa Brock Alexandra Burgess **Duke Burris** Diane Bussell **Eugene Campbell Ronald Capps**

IN-KIND DONATIONS

Mike Carpenter **Phil Castor** Sandy Chaney Jennifer Childers Phyllis Cooper Wesleyann Cooper Brian & Donna Copes Eugene Copes Robyn Courtney Jim Crain Christina Cronnon Laurie Cunningham Darla Deaton Jack Deitrickt Vincent Delaney Kim DeMasie **Brock Devers** Chris Dial

Lisa Dvch Kenneth E. Eakins Jeannene Elliott-Surber

Angie Evans **Daisy Evans**

Mike Faulkinbury Marsha Felton

Laurie Dickman

Caleb Doyle

Donald Foor

Tommy Foust Eric Fox

Robert Fox

Amanda Framan

John Frank

Richard Friedman

Linda Frische

Molly Funk

Tony Gallagher

Jeffrey Gear

Douglas Gibbens

Charles Gleaves

Jan Good

James Goodrich

Ron Granecki

Kevin Gray

Steven Gravs

Duane Green

John Gremling

Richard Griffith

Autumn Groleski

Janice Gross

Tom and Cindy Hackett

Larry Hammond Sara Hammond

Scott Harmon

Daniel Harrison Heather Harvey

Mary Harvey

Kathy Hayes

Thomas Healy

Doug Heighway

Michael Hobby

John Hoffman Jr. Karen Hogan

Liane Shields

Gayle Sosbe

Karen Stinson

Tom Sullivan

Joshua Sutton

Juan Talamantes

Amanda Tellmann

Kimberly Thompson

Thomas Treadway

Melissa Trostel

Barbara Vance

Billy T. Vaughn

Trudy Waggoner

Nancy Wakefield

Dawn Walker

Ruby Walker

Sandy Walker

Eileen Walters

Rebecca Webb

Jeff Wilmington

Jack Wickes

David Wilson

Pat Wilson

Ron Wilson

Shirley Wilson

Eleanor Windisch

Jennifer Wright

Tony Wilson

Fred Young

John C Young

Kathleen Young

IN-KIND DONATIONS

Groups

10 O'Clock Line DAR

A Quilt for Mother's Tears

Amazing Grace Christian

American Association of

Alpha Kappa Alpha Sorority

4-H Fishing Team

American Funding

Church

James Ziegler

John R. Whitaker

Tom Vester

Le-Angela Thompson

Jeff and Donna Stroude

Jackie Stroud-Painter

Donald G. Strouse

Barb Steele

Courtney Short

Shannon Silcox

IN-KIND DONATIONS

Susan Hott **Gregory Howard** Sam Howell Brent Hubbard Lynn Huff Michael Huggins Mike Huggins Marianne Hughes Sandra Hughey Dianne Hunt Barbara Islas Joseph Jackson **Dennis James** Michael Jarrell John Jarvis Joni Jaskiewicz Betty Johnson James Johnson Jeffrey Johnson S L Johnson Carolyn Jones **Edward Jones** Mary Jones Vicki Kafura Marie Kanitz Debra Kappes Jack Kellogg **Brittney Kennedy** Walter Kirkwood Karen Klee Angela Knight **Bob Kraft** Nicole Krauss Ken & Sharon Kriech Jeff Krueger Trudy Kussow Sandra Lael Amy LaMar Dorian LaMotte Thomas Lane Paula Lanning Phyllis Leisher Rhonda Lessig

Aaron Lewis Janet Lewis John Lewis Jill Litherland Clay Lomneth Jonie Long

Pamela Lovejoy

Louise Loyd

Forrest & Charlotte Lucas Erin Lushin Michael Lyons Sue Markham Sean McGraw Linda McKinley Jan McNett Gail McNierny John Means Nancy Menning Rebcca Mestor Erica Metzger Treva Mitchell

Dave Monesmith Mary Moore Nancy Moran Rees Morgan Tina Morgan

Myesha Morrissette-Johnson Col(R) Carol and LTG(R)

Jim Mutter Martha Myers Tami Nantz Faye Nazeashe Deb Nelis Kim Nguygen Andrew Noga Chimezie Okolocha **Betty Onstott** Diana Otero William Owensby Patricia Panzer Braden Paschell Marilyn Payton Rae Pearson Mike Peelman **Donald Perdue** Pamela Perry Jeannie Phillips Mike Pierce Jeff Piper John Plewes Ruth Polter

Tish Puente Hazel Quinn Consuelo Quinoz Sandra Rayl Anita Reasoner-Meyer **Beverly Reighly** Tory Reynolds Lori Rhodes

Nadine Powell

Irwin Prince

Michael Ries Bobbi Rivers **David Robertson** Kathy Robertson Darmon Robinson

Brooke Richardson

Karen Roller Trinity Roman Dave Rook Gary Rooney Priscilla Rowley Jill Rushworth Jenni Russ **Austin Sanders** Lorene Sandifur

Trent Sandifur Helen Sanematsu Barbara Schmidt Bryan Schmidt Ashley Seering David Shaddy Ken Sheets

Bruce Shepherd

Sydney Shepherd

Communities American Legion Auxiliary 11th District American Legion Auxiliary National Headquarters American Legion Auxiliary Post 145 American Legion Auxiliary Post 155 American Legion Auxiliary Post 182 American Legion Auxiliary Post 497 American Legion Auxiliary Unit 64

University Women

IN-KIND DONATIONS

American Legion Auxillary Post 410 American Legion Post 103 American Legion Post 145 American Legion Post 155 American Legion Post 205 American Legion Post 230 American Legion Post 249 American Legion Post 3 American Legion Post 355 American Legion Post 410 American Legion Post 464 American Legion Post 470 American Legion Post 495

American Legion Post 500 American Legion Riders Post 497 American Legion Riders Post 64 American Legion Wayne Post 64

Auxiliary

American Surety Company Army RCTG BN Indianapolis Aspen Pointe Apartments

AT&T Pioneers

AT&T Veterans of Indiana AUSA Indiana Chapter

Bethel United Methodist Church

Blue Star Mothers

Brooklyn Christian Church

Brooksource

Buffalo Wild Wings #339 Bull's Eye Event Group **Butlerville Menonite Church**

Calderon Textiles Chords of Love Inc

Church 52

Coppin Chapel AME Church Cornerstone Lutheran Church

Dow AgroSciences LLC

Dream Cuts **Emmanuel Church** Epsilon Sigma Alpha ESA Eta Pi Fishers

Eta Pi Chapter - Epsilon Sigma Alpha

Family of God Church

Fatima Silvertones at Our Lady of Fatima

Knights of Columbus Fleetwood Mac Girl Scout Troop #2638 Girl Scout Troop 615

Girl Scouts of Central Indiana Troop #638

Girls Scout Troop 1244

Good Shepherd United Methodist Church

Grainger Inc. **Grey Star**

H.T. Hackney Co.

Hamilton County Veterans Harvest Indianapolis South **Haywood Apartments** Heidelberg Haus Holy Name of Jesus Church

Independence Academy

Indiana Dames of The Court of Honor Indiana Daughters of the American

Revolution

Donor Recognition

IN-KIND DONATIONS **Groups**

Indiana Podiatry Group Indiana Society Dames of the Court of Honor

Jay County AG Week Committee Jonathan Jennings Chapter DAR

Katz, Sapper & Miller Kindred Hospital Avon

KND WAYNE Post 64

Knights of Columbus

Knights of Columbus # 3228

Ladies Philoptochos Society

Laser Project

Lay Franciscan

M/I Homes

Mary Adams Elementary School

McGowan Insurance Group

Miller Eads

Mini Cooper Driver's

Mount Pleasant Missionary Baptist

Church

Multi Packaging Solutions of Indiana

National Guard Bureau

National Society of the Colonial Dames

of America

NCAA

New Augusta Public Academy- South NHRA Mello Yello Drag Racing Tour

Omega Psi Phi Fraternity, Inc.

Open Door Fellowship Church

Our Evangelical Lutheran Church

Our Savior Lutheran Church

Pam and Missy's Mats

PEPSICO

Polo Run Apartments

Project Hope NY

Rare Bird Inc

RCI

Rushville DAR Chapter

Salesforce

Samuel Bryan DAR

Second Helpinas

Silver Tones, Knights of Columbus

Sons of American Legion Post 145

South Creek Elementary Student Council

St. Francis and Clare Church

St. John Vianney Catholic Church

St. Joseph Unit 464 Auxiliary

Sugar Creek Elementary School

Sunblest Apartment Homes

Sunnycrest Baptist Church

The Alexander Hotel

UAW Local 933

United Brotherhood of Carpenters

Contingency Fund

University Veterans Post 360

UPS

US Bankruptcy Court

USO of Indiana

Veterans Administration

Veterans Memorial Chapel, Inc.

VFW 1587 Auxiliary

VFW 98

VFW Auxiliary Post 1111

VFW Auxiliary Post 1120-Ernie Pyle

VFW POST 6978

VFW Post 908

Westwood Elementary School

WGS Manufacturing

White River Yacht Club, Inc.

Whitestown Cub Scout Pack 431

Women of The Social of Greenwood

Women's International Network of Utility

Professionals

Woodard, Emhardt, Moriarty,

McNeft & Henry LLP

YMCA After School Site at

Eden Elementary

*Every effort has been made to ensure the accuracy of this listing. We apologize for any inadvertent errors or omissions





HVAF of Indiana, Inc. would like to thank all of the individuals and groups for their generous support. Whether it was a monetary check or an essential item, your donation went a long way in helping our veterans get off of the streets and into a life of self-sufficiency. Because of you, we were able to serve more than 1,200 veterans in 2018. THANK YOU!

BREAKING

NEWS

2019 update: Thanks to a generous donor, who would like to remain anonymous, HVAF will be able to pay off all of its \$1.2 million mortgage debt! "With the addition of several new programs in 2018, HVAF expanded its impact by helping more underserved veterans and increasing its capacity to offer additional services. Because of the wide array of services offered, our teams collaborate every day with our veterans to further the mission of the agency and to most effectively deliver services that demonstrate the dignity our veterans possess."

Bryan Dysert VP, Operations

"In 2018, HVAF strengthened fiscal processes and client support by adding a new member to the Finance Team who is responsible for bookkeeping and check processing to ensure our client's financial needs are being responded to quickly and efficiently."

Veronica Gabbard VP. Finance "HVAF's food and clothing pantries were redesigned this year; and key partnerships were established ensuring that our veterans receive more fresh produce, milk and dairy products when they visit. We have been focused on delivering the highest level of customer service to each veteran, reflecting our deep respect and gratitude for their military service."

Emmy Hildebrand VP, Strategy

"The Advancement Team continued to increase community engagement, broaden public awareness, and develop more financial support from indivduals, corporations, and foundations. From these efforts, HVAF was able to dedicate more funding and in-kind goods to programs such as the food pantry, street outreach, and employment services."

Ashlee Walls VP, Advancement

HVAF Values:

Respect: Veterans protect our freedoms.

Dignity: Everyone has value.

Collaboration: Teamwork and partnership with, and for, our clients.

Honesty: Truth and transparency.

Professionalism: Right words and actions.

Positive Experience: Exceed expectations.

"Our personnel team worked to continue improving the employment experience. We created and enhanced a formal orientation process that covers all aspects of the agency, conducted monthly staff luncheons, increased benefits, and hosted quarterly fun staff engagement events which have all proved successful in boosting morale. This allows us to continue to retain and recruit essential mission-focused employees who will provide the best service to the veterans in need we serve every day."

"In 2018, the support team completed the monumental task of restoring Carson, LaFever, Paul and Keltner housing properties. Restoration included: new sidewalks, roofs, porches, parking lot areas, flooring, carpets, paint, windows and new appliances. The professionalism and high standards of work exhibited by our maintenance team are an example of our never-ending goal to provide our veterans with a place to call home and a constant reminder of the respect and dignity our veterans deserve."

Navy vet Vincent: "I'm not going through it alone."

Success Stories

From 2007-2011, Vincent served active duty for the United States Navy. But due to missing his child's birth, his first and second birthday, and other important milestones, he decided to be discharged.

For several years after his time on active duty, Vincent experienced divorce, mental health issues, and homelessness. Although he was going to school using the G.I. Bill he was sending money to his ex-wife and child, which led him to becoming homeless and struggling to find places to sleep at night.

After several years of facing tough times, Vincent said his mom prayed about it, and she was led to think of Indiana as a place for him to live. They found out Indiana has a great Veterans Affairs system, and decided it would be an ideal place for Vincent to move to— making him not too far away from his family in Michigan. He arrived in Indianapolis in 2015, and the Veterans Affairs Benefits Administration pointed him to HVAF.

"I really can't thank HVAF enough."

"My mental health is a lot better," Vincent said. "My emotions, physically— the physical is still tough but it's a lot better thanks to the resources HVAF provides."

Today, Vincent lives in one of HVAF's properties and receives case management. He said he appreciates how not only his one case manager, Tisha, helps him; but everyone on staff is there for him. Everyone— from the case managers to the front desk receptionists to the maintenance workers— care about him, he said.

"They keep telling me- you don't have to go through this alone," Vincent said.

While staying in our properties and receiving help through our programs and services, Vincent is also able to work for a security company. Every veteran Vincent comes into contact with, he makes sure to tell them about the services HVAF provides.

"I've realized my own self-potential, through the resources and the guidance and the mentorship," Vincent said. "I really can't thank HVAF enough."

Army vet Kevin: "I'm glad HVAF is around!"



Last September, Army veteran Kevin E. was homeless, as he was living in his vehicle. That same month, his life was changed.

He found out his 12-year-old grandson did not have a place to live anymore, and he would need to gain custody of him. He knew he needed to find a home for both of them, and he needed to find it fast.

Thankfully, Kevin already knew about HVAF, as he had been an employee of the organization in the early 2000's. He enrolled in Supportive Services for Veterans and their Families (SSVF) and was assigned to case manager Kiley.

Since he was on disability and worked part time, Kiley said that helped him have enough income to get housed easily. She also referred him to HVAF's housing specialist, William

Najera, to expedite the housing search. Eight days after he enrolled in SSVF, he was successfully placed into permanent housing.

The SSVF program provided beds for him and his grandson, as well as paid for the security deposit, first month's rent, and all of his prior utility arrears to get service in his name. HVAF also referred him to Mustard Seed for furniture and home goods, and paid for the delivery.

"Not only was Kevin a pleasure to work with, but it was so rewarding to help reunify this veteran with his grandson in a safe, clean environment," Kiley said. "He was motivated to get into housing and our HVAF team worked quickly to accommodate all of their needs."

Kevin said HVAF is the best thing to ever happen to a veteran who is in need of assistance.

"I'm glad that HVAF is around to get help," Kevin said. "I recommend any veteran that needs help to come here because HVAF will do whatever they can to get veterans back on their feet."

"HVAF gave me hope"

How our case managers housed Air Force vet Lianna in 24 hours



In 2011, Lianna Spencer enlisted in the United States Air Force.

After serving for two years, Lianna got out and went back to her home in Arizona, where she went back to school and work. She also spent one year on the reservation taking care of her grandmother after she broke her leg.

Once her grandmother was doing better, Lianna needed to decide what her next steps would be.

"It was either go back to Arizona or move to Indy and stay with a friend," she said.

After moving to Indianapolis, it was definitely not what she expected. The friend abused substances and it was not a safe environment for her. When the landlord said he was going to kick both of them out, she realized she needed to get out of the situation and live on her own.

But she didn't have any money— she had spent all she had on the plane ride to Indiana. After looking up organizations that help the homeless, she discovered HVAF and came in to receive food and assistance.

After talking with some of HVAF's case managers, William Najera, HVAF's housing specialist, found an apartment and took her to see it. She liked it and the very next day, she signed the lease and moved in.

She said for the case managers moving so quickly to find her a place meant so much to her.

"The fact that everybody was coming together so quickly for me, in a place that I don't even really know. That really gave me hope," Lianna said. "This is a new area, and new beginning."

Indy's Veteran Homelessness Population Down 20 Percent

Each year, on one cold night in January, representatives go out into their community and identify homeless individuals, providing a snapshot of the area's homeless population. In 2017, 328 homeless veterans were identified. This year, that number dropped by 20 percent to 261.

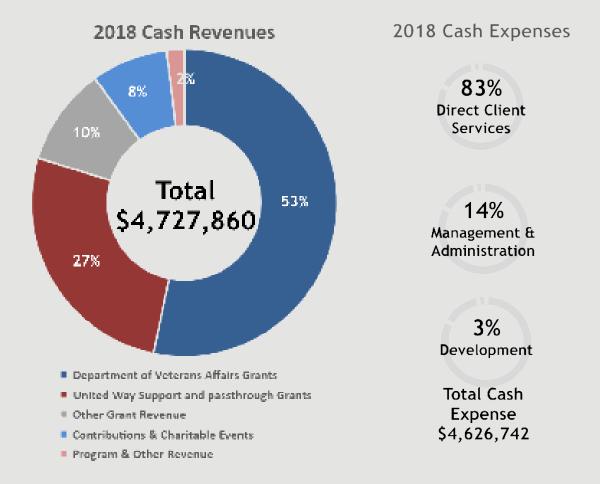
As a way to share the good news, in 2018, Indianapolis Mayor Joe Hogsett joined the Coalition for Homelessness Intervention and Prevention's (CHIP) Executive Director, Alan Witchey, and announced the results at HVAF Headquarters earlier this month.

"In January, we gathered as a unified front to continue our effort to end homelessness. Having a place to call Home is something we must strive to provide for every single one of our residents and neighbors," Mayor Hogsett said. "Last year, we pledged to identify supportive housing for an additional 400 individuals living with homelessness – a promise that has been fulfilled. But again, that is not the whole solution – only part of it."

(Former) VP for Advancement Aaron Carmichael thanked Mayor Hogsett and the City of Indianapolis for all of the work they do to help homeless veterans.

"In 2017, more than 600 veterans moved into permanent housing through HVAF's assistance. This was made possible because a whole community is coming together," Aaron said. "And Mayor, your continual push to see true, lasting change is making a difference."

2018 FINANCIAL REPORT



Operating revenue increased by about \$100K in 2018 from the previous year. Contributions and charitable events make up 10% of our total revenue (up 3% from last year) thanks to our generous and committed supporters.

In addition to the grants and community support we received in 2018, we also received a \$5 Million grant from the Lilly Endowment, Inc. With this grant we are establishing HVAF's very first endowment fund and will be making time-limited strategic investments. With these funds we propose to increase unrestricted revenues and create cost savings through energy efficient upgrades and by adding depth to our advancement department. Endowment funds will be permanently restricted, and income earned off this fund will be used in future years to ensure on-going financial stability.

As always, HVAF is committed to providing the best support and services to our veterans by keeping their needs the focus of everything we do. In 2018, 83% of our total operating expenses were directly spent on life changing services. In future years as we grow and expand our services, we expect this percentage to rise while still maintaining the efficiency and effectiveness of the dedicated management, support, and development teams; we aim to achieve 90% direct support expenses.

Thanks to you, we raised \$37,000 at Operation Alpha!





It keeps getting better and better! In 2018, we were able to raise more than \$37,000 at Operation Alpha. The total funds raised increased by \$5,000 from 2017's event!

Hotel Tango Artisan Distillery's Founder and CEO Travis Barnes started Operation Alpha in 2014, as a way to raise funds for HVAF's operations, programs, and services.

The evening, at Tinker House Events, was full of tasty cocktails thanks to Hotel Tango; delicious food from Mimi Blue Meatballs,

Illinois Street Food Emporium, Hoagies & Hops, Black Plate Catering, and Oak Catering; wine from The Wine Group and beer from Sun King Brewery and Upland Brewing Company; live music from Benito Dibartoli & Friends; auction bidding; a cigar veranda courtesy of TCAC- Indy Chapter; and much more.





"I am deeply grateful for the strong relationship we have with Hotel Tango Artisan Distillery and their Tinker House Events venue," HVAF President & CEO Brian Copes said. "I am humbled by the generous support of those who sponsored tables, volunteered their time, provided or solicited silent auction items, and donated food, beer, wine, spirits, cigars, and canteen cups (which made the grog an experience)."

Save the Date!

Operation Alpha 2019 November 8 | Biltwell Event Center

For more information, and to sponsor our annual meeting, please contact VP for Advancement Ashlee Walls:

AWalls@hvaf.org



THANK YOU TO

Volunteer Recognition



Children from Christ the King Church helped with property beautification at our Warman Houses



Eight Eleven employees organizing our downstair clothing overflow room



Members from The Home Depot Foundation painted hallways in our Moreau Apartments

HVAF Board Member Diane Markle (third from left) and her team at Fifth Third helped clean our Manchester Apartments



Harvest Indy South's youth group spent their Saturday night serving dinner to our veterans

OUR VOLUNTEERS!



Every year, Women in Networking serve delicious meals for our veterans



Altar'd State not only volunteered with us, they also held a fundraiser at their store in The Fashion Mall



Salesforce supports us in many ways - including helping in our pantries



Cummins employees spent a day volunteering at our headquarters

OUR MISSION

HVAF of Indiana houses, supports, and advocates for all veterans and their families to help them achieve the best possible quality of life.

OUR VISION

Providing hope, housing, and self-sufficiency; for all veterans and their families



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Follow us on social media!

@HVAFofIndiana